Brandon Ford

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Goals

- Advance as a developer by joining, and contributing to, a dedicated team of individuals.
- Continue to grow professionally and intellectually as a developer with both front-end and back-end languages and frameworks in addition to innovative design approaches.

Strengths

- Diligent Work Ethic
- Comfortable Understanding Syntax of Various Programming Languages
- Constructive Communicator
- Public Speaking
- Adaptable and Responsive
- Resourceful Self-Educator
- Strong Passion for Development, Efficiency, and Innovation.
- Effective Team Player
- Passionate and Self Motivated
- Proficient with various work environments, operating systems, and softwares
- Analytical Thinker
- Problem Solving and Troubleshooting
- Forward Thinking
- Comfortable Under Pressure
- Dedicated Learner & Researcher

Work Experience

Dealer Inspire (March 2018-Present)**,**

- Content Developer - Support (August 2020 - Present)
  - Working extensively with HTML and CSS, on a daily basis in creating, troubleshooting, or updating dynamic web pages
  - Moderate professional exposure to Javascript as it pertains to troubleshooting and correcting web page issues.
  - Troubleshooting & correcting issues related to website platform, with instances where diagnosis is expedited with an understanding of PHP and JS
  - Constantly adapting to an ever changing work environment based on volume of work, types of requests being handled by our department, as well as an ever-evolving internally built website platform
  - Experience working with ADF/XML structured website forms in both creation, updating, and troubleshooting
  - Consistent top performer in case closures month over month
- Solutions Engineer Trainer (November 2019 - August 2020)
  - Contributed to the creation and successful implementation of a workflow process used by the Solutions Engineering team combined with a revised team structure.
  - Undertook an entire reworking and revising of the Departments internal documentation library structure with assistance from Trainer colleagues. This

required every single document be reviewed manually to determine if an update, combination, or deletion was needed. As well as compiling and executing document creations based upon the needs of the team
- ○ Facilitated and assisted with an extensive library of document creations/updates after the above re-working to include: Wordpress process documents, 3rd Party Provider documentation, Product and Feature documentation, as well as OEM documentation.
  - ■ Most document creations like these required knowledge of HTML, CSS, and JS in order to properly relay this information to team members
- ○ Undertook the creation of customized documentation and training material for an innovative Website Platform solution which was dispersed to several internal teams and is currently in-use as approved training material. Also involved further developing my understanding for programming syntax
- ○ Volunteered for additional responsibilities related to working with outside service providers and figuring out ways to better integrate our services.
- Solutions Engineer (March 2018 - November 2019)
  - ○ Cooperated with colleagues to discern and execute a viable workflow update plan to increase team efficiency and morale
  - ○ Worked with superiors on documenting new 3rd party integrations to ensure smooth installs going forward
  - ○ Successfully instructed many colleagues at the request of my Superiors in regards to HTML, CSS, the website platform, or other aspects of the role.
  - ○ Handled a dynamic work environment being a "front-line support" for customers and their websites.
  - ○ Consistently diagnosed and troubleshot issues being reported with the front-end website, or with secure features such as dealership inventory or Form related information

U.S. Air Force, Senior Airman Aerospace Propulsion Technician (April 2015 - November 2017)
- Engine Specialist Section
  - o Diagnosed engine torque malfunction leading to adjustment/rigging of prop valve housing controls deterring $506,000 in overhaul costs
  - o Completed upgrade training, consisting of Career Development Courses and On the Job Training, five months ahead of schedule
  - o Assisted in repairs and inspections ahead of schedule leading to countless Sorties being produced at a high quarterly success rate in support of the mission
- Dash 21 (part of support section assisting Crew Chiefs)
  - o Assisted in the creation and implementation of a program designed to restructure accountability and supply resulting in redistribution of 149 emergency aircraft equipment items and savings of $8.2 million
  - o Assisted with a safety Time Compliance Technical Order identifying and refurbishing 64 MLG tie-down kits saving $550,000

- Main Support Section
    - o Redesigned, with the assistance of co-workers, the inventory of spare tools to create a streamlined and efficient storing layout as well as an easy to read and use physical and digital list consisting of item name, quantity on hand, ordering information, and location within inventory warehouse
    - o Assisted in the development of new tool bags for Maintainers to use which reduced overall check-in and check-out time

Education
Self Taught In:
- HTML, CSS, JS, PHP, various associated frameworks and libraries

CCAF - Air Education Training Command USAF

United States Air Force – Sheppard AFB, Texas
- Earned multiple certifications through Air Force training and military job training

High School Diploma: 2014

References

Available upon request